

Samantha Derham

8+ years experience of successfully delivering complex software solutions in FinTech, wind energy, carbon credits, social media customer service, and workplace management



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SA and UK Citizenships
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EXPERIENCE

Freelance Agile Delivery Consultant (South Africa)

2023 - 2025

BasaltX (now Emphyre, SA, Software Development Company)

Project manager for the end-to-end delivery of a new Forex Trading App, including client relations, team coordination, and third-party provider engagement

EFT Corporation (SA, Payment Solution Provider)

Successfully recovered two projects with major delays and risks by improving alignment and ways of working between several different work streams

Muuto Consulting placed exclusively at Shell (UK, Oil and Gas)

2021 - 2023

- **Agile Coach** for the customisation and implementation of software for marine wind farm operation and maintenance
- **Senior scrum master** for a SAFe team developing greenfield Carbon Credit analysis software
- **Senior scrum master and BA** for the customisation and implementation of two third party SaaS solutions for Shell's workplace management
- **Hiring Manager:** streamlined and documented the hiring process for Shell's Agile Practice and hired 30+ agile professionals across several lines of business

NOSH Food Rescue (SA, NPO focusing on Food Security)

2020

Volunteer Team Lead for a NPO focusing on food security for SA during the Covid Pandemic supporting the acquisition of 250 tonnes of food donations through changing 120 years institutionalised practices of the Joburg Food Market

Conversocial (UK, acquired by Verint, Social Media Customer Service Software)

2018 - 2020

Scrum Master for five hybrid-located development teams across Europe and the US, and Agile Coach for the organization

SKILLS

Agile project management
Agile transformation
Work prioritisation
Workflow optimisation
Work tracking and visualisation
Client and Stakeholder management
Building high performing teams
Proactive communication
Conflict resolution
Driving continuous improvement
Data Analysis

TOOLS

JIRA
Azure Devops
G-Suite
MS-Suite
Miro + Mural
Teams + Slack
Open AI + Dalle
Llama
I grew up using a computer
I can learn any tool quickly

PERSONAL BRAND

Constructively tenacious
Open, honest and transparent
Eternal optimist
Servant leader
People focussed

Wonga.com (SA and UK, Short Term Finance Providers)

2016 - 2018

Scrum Master for the Cape Town office for 5 dev teams, one based in the Ukraine, then Scrum Master for the Infrastructure and InfoSec teams based in London

Several companies

2009 - 2016

Environmental and sustainability professional and consultant

Further details for each role available on [LinkedIn](#)

EDUCATION

2020: Professional Scrum Master

2018: PGD, with Cum Laude, in Sustainable Development, specialising in political economics - Uni of Stellenbosch (Sustainability Institute)

2017: Agile Bootcamp

2015: Biomimicry Studies (One-year course, supervised by Claire Janisch)

2009: BSc, Double Major Biological Anthropology and Geography plus a specialisation in Environmental Sciences - University of Auckland, NZ

STRENGTHS

Always aware of the bigger picture

Highly intuitive

Master dot-connector and multi-tasker

Acute attention to details and patterns

Analytical and data-driven approach to decision making

Actively ensure all voices are heard

Thrive in complex environments

REFERENCES

Please see my [LinkedIn Profile](#) for recommendations

Multiple manager and colleague references are available on request for all work experience

PERSONAL INTERESTS

I don't have children, but I have two beloved rescued fur babies who take me for a walk every day. My main hobby right now is downhill technical mountain bike racing which keeps me very fit although I also enjoy unwinding with a good pub quiz with friends. I'm deeply interested in philosophy and subjects related to the human mind and behavior, which have greatly influenced how I approach work relationships and interactions.

WHY I LOVE MY WORK

Sustained value generating productivity is born from open, honest and trust-based communication and short constructive feedback loops between work and its corresponding output. In these environments, employees are in a more relaxed state, which promotes innovation, increased focus and overall intrinsic motivation to add value.

Everything about the person I am, what I am passionate about and the skills I have acquired through my career are wired to build these environments while navigating team dynamics and communication to solve complex interesting challenges. This is my [Ikigai](#).